

## **Alfredo Ltd Cancellation Policy**

Your appointments are very important to Alfredo team. We have reserved especially for you, we understand that sometimes schedules adjustments are necessary; therefore, we respectfully request at least 4 hours notice for cancellations.

### **STRICT AND ENFORCED 4 HOUR CANCELLATION POLICY!**

Please understand that when you forget or cancel your appointment without giving enough notice, we miss the opportunity to fill that appointment time, and clients on our waiting list miss the opportunity to receive services. Since the services are reserved for you personally, a Cancellation fee will apply.

- Less than 4 hour notice will result in a charge equal to 50% of the reserved service amount.

    ("NO SHOWS" will be charged 100% of the reserved service amount.)

- Appointments made within the 24 hour period and need to cancel, the client then must cancel within 4 hours of appointment time or will result in a charge equal to 50% of the reserved service amount.

The cancellation policy allows us the time to inform our standby guests of any availability, as well as keeping our Alfredo team members scheduled filled, thus better serving everyone. Alfredo Ltd policies are presented and provided in the best quality and tradition of excellent servicing for our established and future clientele. Thank you for viewing and supporting our policies criteria.

### **CONFIRMATION CALLS**

As a courtesy, when requested will call and confirm your service appointments two business day prior to your appointment date. However, if we are unable to reach you, and can only leave a message, please understand that it is your responsibility to remember your appointment dates and times to avoid late arrivals, missed appointments and the cancellation fee